American Job Centers East

Find A Better Job, Build A Brighter Future

Your comprehensive guide to all the programs, trainings, services, and resources available to job seekers and employers at the Eastern Connecticut American Job Centers.

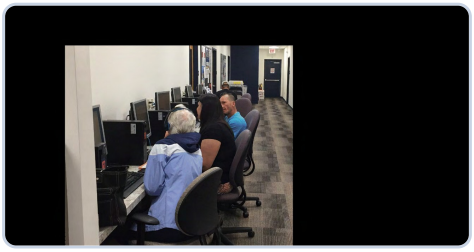
AJCEasternCT

americanjobcenters_easternct



Welcome to the American Job Centers East!







Our Vision

The Eastern CT Workforce Investment Board (EWIB) has a vision that “Every Eastern Connecticut worker has the preparation and opportunities needed to achieve a living-wage career. Every Eastern Connecticut business has the workers needed to thrive.”

To accomplish this vision, EWIB oversees three American Job Centers (AJCs): a comprehensive AJC (offering a full complement of employment services) in Montville and affiliate AJCs (offering self-services and selected employment services) in Danielson and Willimantic. AJCs provide a range of jobseeker services under one roof through a partnership of state, regional, and local organizations that work as a single, customer-friendly system.

American Job Center Locations

Danielson American Job Center

562 Westcott Road
Danielson, CT 06239

Phone: (860) 774-4077

Email: AJC@eastconn.org

Montville American Job Center

601 Norwich New London Tpke, Ste. 1
Uncasville, CT 06382

Phone: (860) 848-5240

Email: AJC@eastconn.org

Willimantic American Job Center

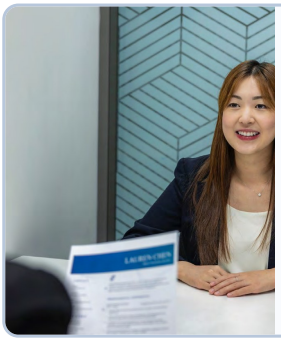
1320 Main Street, Tyler Square
Willimantic, CT 06226

Phone: (860) 450-7603

Email: AJC@eastconn.org

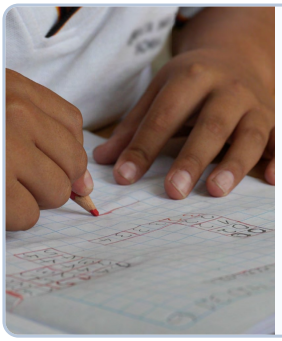
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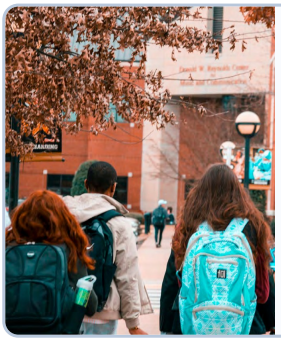
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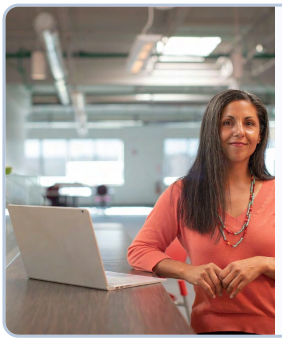
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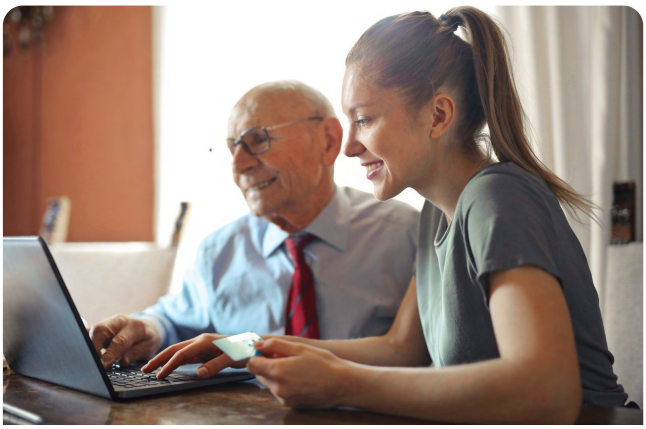
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Services for Job Seekers

Career Support at No Cost

American Job Centers (AJCs) offer a comprehensive array of no-cost, convenient services to jobseekers, available both virtually and in-person. Our centers provide individualized support, referrals to partner organizations, access to valuable resources, and a broad range of workforce development tools.

From career exploration and planning to résumé assistance and job search training, AJC career counselors are ready to guide you. They also provide labor market insights, help overcome employment barriers, and assist with skills assessments and job transitions. Additionally, AJCs host in-person hiring events, giving you direct access to employers ready to hire.



Career Services

- ✓ **One-on-One Career Counseling & Job Search Assistance**
- ✓ **Job Fairs & Hiring Events**
- ✓ **Online Job Boards / Local Job Postings**
- ✓ **Computer Lab & Computer Training**
- ✓ **Interview Preparation**

Workshops

We offer a variety of in-person and virtual workshops designed to equip participants with the skills and knowledge necessary to navigate every stage of the job search process. Topics include résumé development, online application strategies, foundational computer skills, and confidence-building techniques—all aimed at enhancing employability and supporting long-term career success.

View the Workshop Calendar of Events online.
The QR code opens the same webpage.

Career Services, Skills Training and Education Services

Adult Education Services

Whether supporting high school completion for adults, offering job training, providing essential English instruction, or delivering parenting support, our Adult & Community Programs help adults gain lifelong skills, expand opportunities, and pursue their goals.

Vocational Rehabilitation & Disability Services

Aging and Disability Services (ADS) supports individuals at all stages of employment - whether you're working, job seeking, or currently unable to work. Explore job training and vocational rehabilitation services for people with disabilities and older adults.

Apprenticeship Opportunities

Apprenticeship is a program of learning while earning. Built on an employer-employee relationship, it combines paid on-the-job training with academic instruction to prepare you with the skills needed to advance in your chosen trade.

WIOA Program

The Workforce Innovation and Opportunity Act (WIOA) helps eligible adults (18+) access career services, training, and education. It supports job seekers, including people with disabilities, veterans, dislocated workers, displaced homemakers, and returning citizens.

Ticket to Work

Receiving Social Security disability benefits and interested in working? Ticket to Work can help eligible individuals explore employment, understand work incentives, increase income, and build greater financial independence. Choose the American Job Center as your Ticket to Work provider.

Learn more or contact AJC East about Ticket to Work.

Career Services, Skills Training and Education Services (Pipeline Initiatives)

For many jobseekers, access to training is the key to securing a well-paying job. The Eastern CT Workforce Investment Board (EWIB) offers financial support through Individual Training Accounts (ITAs) to help make this possible. Eligible American Job Center (AJC) customers collaborate with Workforce Advisors to create a personalized Employment Plan and choose an approved training program. This process is guided by a comprehensive assessment of the customer's current job skills, job readiness, employment & training goals, financial and social circumstances, and likelihood of successfully completing the program and gaining employment. To find out more, contact your local AJC.



Manufacturing Pipeline Initiative

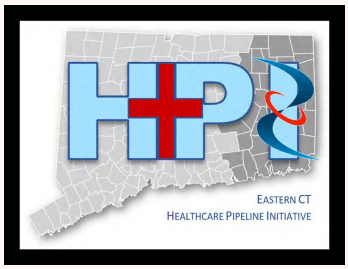
The Eastern CT Manufacturing Pipeline Initiative provides no-cost training to address the hiring needs of Electric Boat (EB), other members of the Eastern Advanced Manufacturing Alliance Regional Sector Partnership (EAMA RSP), and other manufacturers.

Program Highlights

- Includes short-term classroom training
- No prior experience is necessary
- Financial supports available

Applicants that are authorized to work in the U.S. are eligible for the program.

Learn more about the Manufacturing Pipeline Initiative.
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Healthcare Pipeline Initiative

The Eastern CT Healthcare Pipeline Initiative provides no-cost, short-term training to address the hiring needs of members of the Eastern Connecticut Healthcare Partnership, and other regional Healthcare Employers.

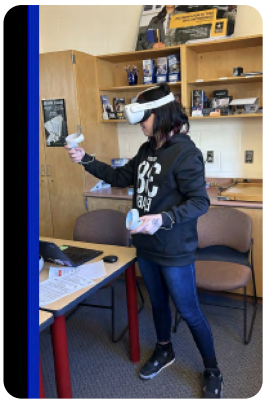
HPI participants receive no-cost training, support services to promote program completion, and job search support. No previous healthcare experience is required to participate.

Training programs include: CNAs, Dental Assistants, EKG Technicians, EMT, Medical Assistants, Phlebotomy and more!

Learn more about the Healthcare Pipeline Initiative.
The QR code opens the same webpage.

Services For Youth

Youth initiatives are aligned with local labor market needs and integrated with community youth services. These programs build strong connections between academic learning and career-focused skill development. Through volunteer opportunities & paid work experience, youth are encouraged to grow as leaders and engaged citizens. In partnership with local organizations, EWIB promotes and supports collaborative efforts that help young people gain the skills needed to enter the workforce, continue their education, and pursue meaningful careers. Together, we develop strategic action plans and oversee a range of youth programs, training opportunities, and career pathways to support the region's future workforce.



WIOA In-School Youth Program: COOL (Careers of Our Lives) Directions

- Academic support, career assessment and transition planning
- Career exploration and labor market information in the form of career inventories, field trips & job shadowing, to explore emerging industry fields along with visits to colleges, technical schools, & businesses
- Job placement/ internship/ work-based learning opportunities,
- Financial literacy, basic skills in reading & math and life Skills training
- Leadership and team building skill development

Youth Healthcare Pipeline (YHPI)

The program offers skills training, leading to industry recognized credentials, for high school students that will pursue a Healthcare career. The credentials will enable immediate employment into entry level healthcare careers such as C.N.A and EMT.

Youth Manufacturing Pipeline (YMPI)

The program offers manufacturing skills training, career exploration, work-based learning, and other career development & awareness opportunities to high school students interested in a manufacturing career upon graduation.

WIOA Out-of-School Youth Program: Jobs, Education and Training (JET)

- **Career Exploration:** Take part in paid internships, on-the-job trainings, job shadows, job searches and more.
- **Work Readiness:** Gain skills in resume writing, dressing for success, interview techniques, and more.
- **Education & Training:** Obtain a free high school diploma or GED. Flexible scheduling and part-time attendance are offered. Financial assistance and transportation is available for eligible participants.

Connecticut Youth Employment Program (CYEP)

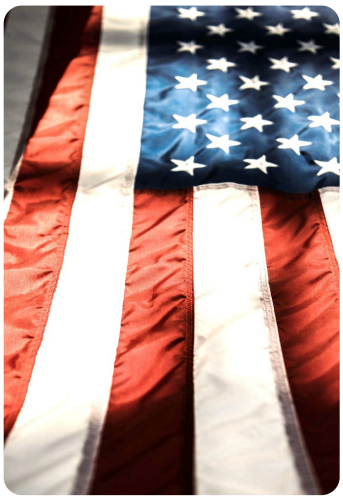
This initiative is designed to provide meaningful work experiences to young people aged 14 to 24. The CYEP is a program of the Eastern Connecticut Workforce Investment Board (EWIB) in partnership with EASTCONN, New London Youth Affairs & Thames Valley Council for Community Action (TVCCA).

The CYEP offers participants opportunities to engage in paid work experiences during the summer months, typically spanning 6 to 8 weeks. In addition to work experience, the program includes workshops on job readiness, financial literacy, and career exploration, aiming to build both hard and soft skills.

Learn more about the Connecticut Youth Employment Program.

Services For Veterans

American Job Centers (AJCs) in Eastern Connecticut are committed to serving the men and women who have honorably served in the United States Armed Forces by offering specialized services tailored to veterans, including individualized career assistance and access to veteran-focused employment programs. Veterans are given priority of service, ensuring they receive expedited access to job search assistance, skills assessments, career counseling, and workforce training programs. Whether transitioning from military to civilian life or navigating a mid-career change, veterans can benefit from one-on-one support with professional staff who understand the value of their service and are equipped to translate military experience into marketable skills for today's labor market.



Disabled Veterans' Outreach Program (DVOP)

Through the Disabled Veterans' Outreach Program (DVOP), eligible veterans with significant barriers to employment—such as service-connected disabilities, homelessness, low income, or involvement with the justice system—receive intensive case management and personalized employment planning. These services are designed to help veterans overcome challenges and build sustainable career paths.

Local Veterans' Employment Representatives (LVERs)

In addition, Local Veterans' Employment Representatives (LVERs) engage directly with employers to promote the hiring of veterans and to coordinate veteran-focused recruitment events, job fairs, and employer briefings.

Veterans also have access to specialized workshops on resume writing, federal job applications, and interviewing strategies, as well as referrals to education & training opportunities funded through programs such as the GI Bill, Workforce Innovation and Opportunity Act (WIOA), and Vocational Rehabilitation and Employment (VR&E). AJCs work closely with regional partners, including the Connecticut Department of Veterans Affairs, community-based veteran support organizations, and local employers to ensure veterans have a clear pathway to success in the civilian workforce.

Supports And Other Services

Reentry Programs

Eastern Connecticut American Job Centers (AJCs) offer reentry programs designed to assist individuals with criminal justice involvement in successfully reintegrating into the workforce. These programs provide a range of services, including job readiness training, employment assistance, and support services tailored to the unique needs of justice-involved individuals.

Rides For Jobs

Don’t have transportation? We’ve got you covered! Administered by the Eastern Connecticut Transportation Consortium (ECTC), this short-term program provides transportation assistance to AJC-enrolled, income-eligible customers (no self-referrals). Support covers travel to jobs, job searches, interviews, training sessions, and childcare. Options include local bus and van services, mileage reimbursement, and other car-based solutions. Funding is limited.

Human Services Support

Eastern Connecticut American Job Centers (AJCs) offer human services support to help individuals overcome barriers to employment. Human Services Specialists at these centers can connect job seekers with assistance for basic needs such as housing, food, transportation, healthcare, and childcare. These services are designed to support individuals in achieving their employment goals by addressing challenges that may impede job search or retention.

Frequently Asked Questions, Testimonials, & Success Stories

Is the AJC the same thing as an unemployment center?

No. The AJC is an employment services provider with the Department of Labor (DOL) as a partner.

Can I use the services even though I am employed?

Yes, you can utilize the services of Eastern Connecticut American Job Centers (AJCs) even if you are currently employed. AJCs offer a wide range of free resources and support to all job seekers, regardless of their employment status. Whether you're looking to advance your career, explore new opportunities, or enhance your skills, AJCs provide services such as career counseling, job search assistance, résumé writing help, and access to training programs.

AJC Customer Testimonials

"Without the WIOA program, I would have been unemployed or underemployed. Thanks to this opportunity, I gained the knowledge and skills I needed, completed my certification, and best of all, secured a job in my field with a livable wage. I highly recommend the American Job Center."

Patricia - Certified Recovery Coach



"With the help of the many services and resources provided by WIOA, I was able to successfully further my education by completing school without having to worry about the potential barriers that I came across during this time."

Tiffany - Clinical Recovery Navigator



Watch the AJC customer success story video.
The QR code opens the same video.

Next Steps: Get Started with Confidence

> Whether you're ready to launch a new career, gain new skills, or simply explore your options, the Eastern Connecticut American Job Centers (AJCs) are here to guide you every step of the way.

REGISTER WITH CTHIRES

To take full advantage of our services, we encourage you to register with **CTHires**—Connecticut's online employment system. CTHires connects you with thousands of job openings, training opportunities, and career development tools statewide.

Need help getting started? - **Download our step-by-step CTHires Registration Guide (PDF)** for detailed instructions.

Note: While registration is encouraged to enhance your experience, it is not required to visit or receive support from an AJC.

COME IN AND MEET WITH US

We believe that your career journey starts with a conversation—not a checklist. Instead of navigating program eligibility on your own, we recommend visiting one of our AJC locations in Montville, Danielson, or Willimantic to speak with a career specialist.

Our team will:

- Help you explore services you may be eligible for
- Introduce you to upcoming workshops, training programs, and job fairs
- Connect you with human services support, if needed
- Assist you in setting up or navigating CT Hires

No appointment is necessary, but you're welcome to call ahead to schedule a time that works for you.

YOU DON'T HAVE TO NAVIGATE ALONE

The job search and training process can be overwhelming—but we're here to make it easier. Let the Eastern CT AJCs be your first stop on the road to employment, education, and long-term success.

American Job Center Locations

Danielson American Job Center

562 Westcott Road
Danielson, CT 06239

Phone: (860) 774-4077

Email: AJC@eastconn.org

Montville American Job Center

601 Norwich New London Tpke, Ste. 1
Uncasville, CT 06382

Phone: (860) 848-5240

Email: AJC@eastconn.org

Willimantic American Job Center

1320 Main Street, Tyler Square
Willimantic, CT 06226

Phone: (860) 450-7603

Email: AJC@eastconn.org

AJC Policies

To maintain a fair, professional, and productive environment, please follow the following AJC policies. AJC staff may monitor all activities in the AJC. Any violation of these policies could result in loss of privileges, up to and including termination of services.

COMPUTERS

- Computer usage is limited to 2 hours per day
- Knowledge and ability to use a computer is required – ask the front desk about computer-related workshops
- Computers – including personal email – may be used for job-search-related activities only
- Files created on AJC computers must be saved to the customer's email or a flash drive – not to the computers
- Inform a staff member about issues with the computers
- No food or drink is allowed at the computers

COPIER/FAX/MAIL

- Mail and fax limit of 5 per day
- Customers may only mail or fax job- or program-related documents
- Limit of 10 copies of job-related documents per day

Important: For your own protection, please sign out of online accounts and discard any personal documents before leaving the AJC.

CELL PHONES

- Keep phones on vibrate
- Step outside to make/take calls

PERSONAL ITEMS

- Keep personal items with you at all times. The AJC is not responsible for lost or stolen articles.

CHILDREN AT THE AJC

- The AJC is a place of business. If you have a staff appointment or are visiting the AJC for job search activities or to use computers, we suggest that you arrange care for your children. Customers who bring children to the AJC are responsible for monitoring their children, and the AJC is not liable for injury to children in the AJC. Children are not allowed in workshops.

VIRTUAL SERVICES

- An Internet-connected computer, laptop, or smart phone is required to participate in virtual services – talk to an AJC staff person if you do not have Internet access or a device.

COMPLAINTS

- Should any problems or grievances occur in an AJC, please immediately request to speak with an AJC supervisor, who will attempt to resolve the problem in a fair and timely manner.

OTHER POINTS TO REMEMBER

- Customers must check in at the front desk EVERY TIME they visit the AJC
- The AJC has a ZERO TOLERANCE policy for disruptive or threatening language/actions directed at staff or customers at the AJC, on the phone, or online. This will be addressed immediately and accordingly.